Tabish Amin

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SUMMARY

I am a dedicated engineer with a passion for analytics driven solutions. I consider analytics guided decision-making the driving force behind an efficient business model. I provide excellent data-driven process engineering using my 10 years of experience in software implementation and incident management support.

Professional Experience

Cox Communications • Atlanta, GA • November 2018 – Present

Software Engineer III
- Created scripts using R to monitor internal databases which detect alarming errors across various platforms
- Trained fellow employees on SQL based analytics with emphasis on monitoring related thresholds
- Led operational readiness and was primary point of contact for Incident Support for SDWAN platform
- Influenced design and implementation of Incident Management process for Tier 4 support across multiple platforms

Tin Roof Software/Cox Communications • Atlanta, GA • November 2015 – November 2018

Integration Engineer III, Analytics
- Managed triage and drove resolution for daily outages affecting over 20 markets within Cox Communications
- Created a centralized SQL database to facilitate continuous data monitoring across multiple sources
- Built Microsoft Excel based monitoring dashboards for over 20 markets within Cox Communications
- Collaborated with both internal employees and external contractors to resolve large platform outages

PowerPlan, Inc. • Atlanta, GA • March 2013 – November 2015

Software Implementation Consultant
- Headed a team of five consultants for multiple software upgrade projects for large Utility, Oil, and Gas companies
- Independently completed multiple upgrade projects to completion for large Utility, Oil, and Gas companies
- Built and implemented multiple interfaces between ERP/WMS and PowerPlan via the use of SQL/PowerBuilder
- Led a major transfer of assets for a multinational utility from an old version of ERP system to a newer version

KS2 Technologies, Inc. • Grapevine, TX • January 2012 – March 2013

Functional Consultant/Business Analyst
- Co-owner of JD Edwards EnterpriseOne upgrade project for a large Homebuilder from version 8.11 to 9.1
- Led multiple projects to integrate JDE EnterpriseOne Homebuilder module with Hyphen BuildPro using AIM
- Built a Universal Batch Engine (UBE) report to solve several critical issues for major homebuilders

Delta TechOps • Atlanta, GA • May 2011– December 2011

Senior Design Consultant
- Helped increase utilization rates of the Aircraft Service Mechanic workforce
- Designed an inventory tracking system for a main warehouse on the airport facility
- Helped design a scheduling software to improve productivity amongst workers

EDUCATION

Georgia Institute of Technology • Atlanta, GA • August 2007 – May 2012
- Bachelor of Science in Industrial and Systems Engineering
- Graduated Magna Cum Laude (GPA: 3.45)

Skills

SQL, R, Advanced Excel Proficiency, Database Creation and Management, Project Management, Triage Support